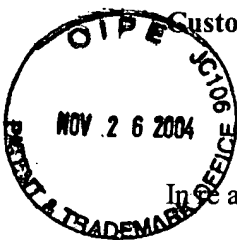


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DOCKET NO. 11051ROUS01U (NORT10-00088)

PATENT

Customer No. 33000



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : Robert S. Morley, et al.
Serial No. : 09/695,108
Filed : October 25, 2000
For : SERVICE ENABLING TECHNOLOGY
Group No. : 2144
Examiner : T.T. Nguyen

Technology Center 2100

DEC 03 2004

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MAIL STOP AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

The undersigned hereby certifies that the following documents:

1. Amendment and Response to Office Action;
2. Petition for Extension of Time - two months (in duplicate);
3. Check in the amount of \$430.00 for the two-month extension fee; and,
4. A postcard receipt

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on November 22, 2004.

Date: 11/22/04

Date: 11/22/2004

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